GoToMeeting (IdP-initiated) Integration Guide

Introduction

Use this guide to enable Multi-Factor Authentication and Single Sign-on (SSO) access via SAML to Citrix GoToMeeting.

Prerequisites

1. Have a GoToMeeting account

    The primary administrator account is required for the configuration

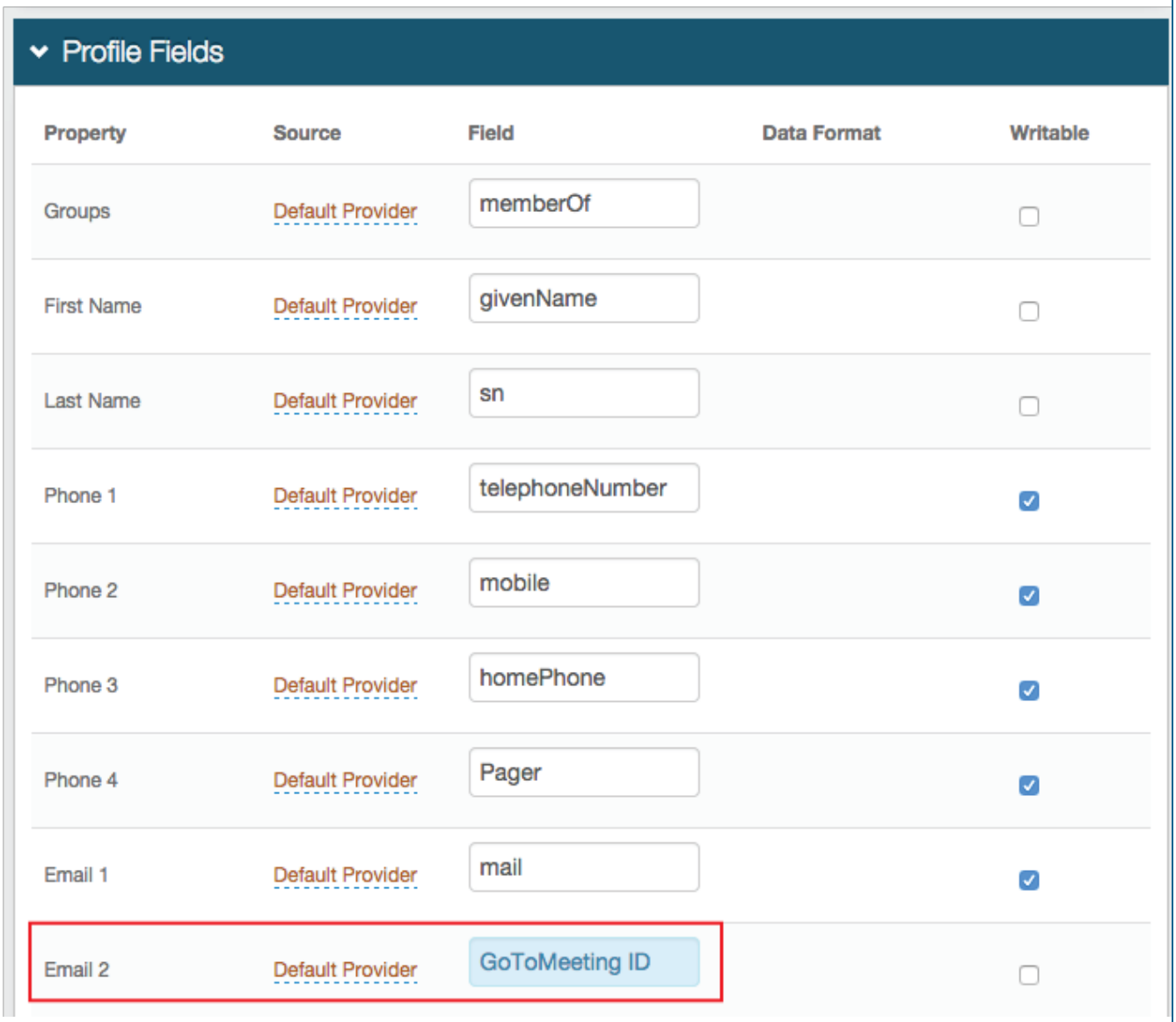
2. Create a **New Realm** for the GoToMeeting integration

3. Configure the following tabs in the Web Admin before configuring the **Post Authentication** tab:

    - **Overview** – the description of the realm and SMTP connections must be defined
    - **Data** – an enterprise directory must be integrated with SecureAuth IdP
    - **Workflow** – the way in which users will access this application must be defined
    - **Multi-Factor Methods** – the Multi-Factor Authentication methods that will be used to access this page (if any) must be defined

SecureAuth IdP Configuration Steps

Data

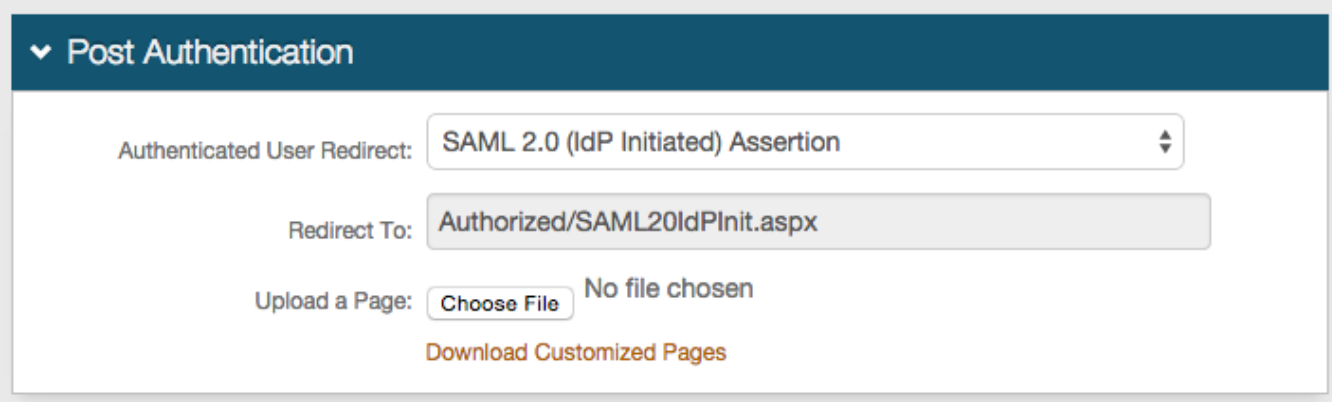


1. In the **Profile Fields** section, map the directory field that contains the user's GoToMeeting ID to the SecureAuth IdP **Property**

   For example, add the GoToMeeting ID **Field** to the **Email 2 Property** if it is not already contained somewhere else

Click **Save** once the configurations have been completed and before leaving the **Data** page to avoid losing changes

Post Authentication

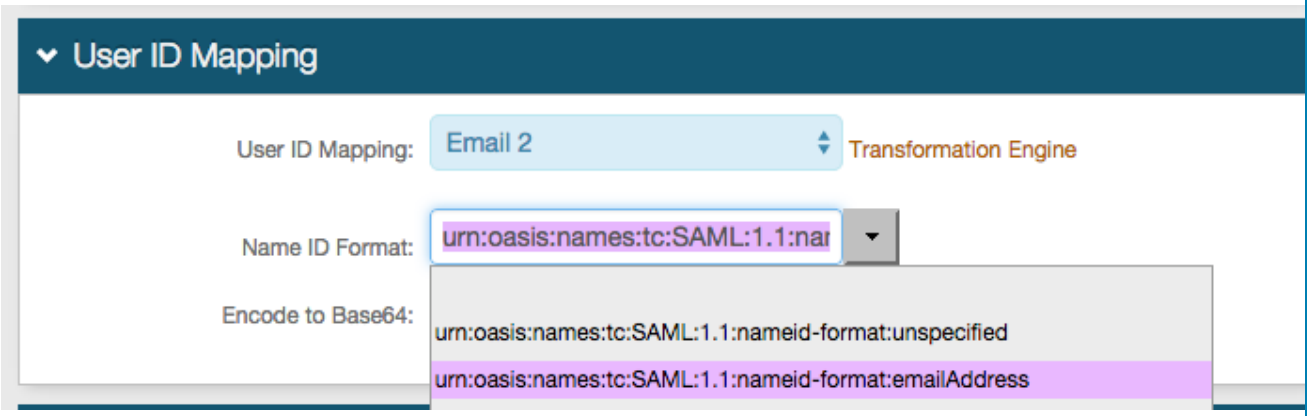


2. Select **SAML 2.0 (IdP Initiated) Assertion Page** from the **Authenticated User Redirect** dropdown in the **Post Authentication** tab in the Web Admin

3. An unalterable URL will be auto-populated in the **Redirect To** field, which will append to the domain name and realm number in the address bar (Authorized/SAML20IdPInit.aspx)

4. A customized post authentication page can be uploaded, but it is not required

User ID Mapping

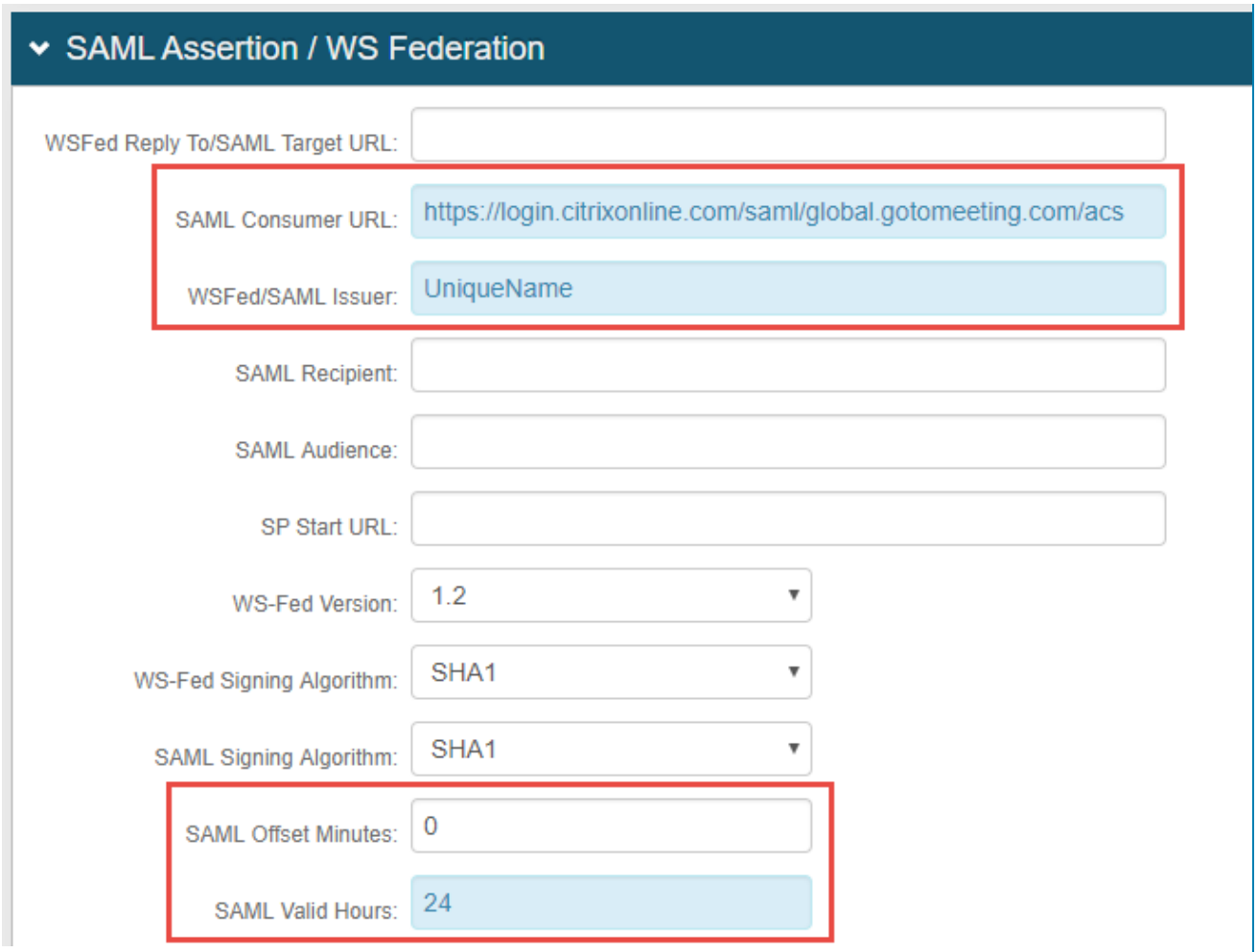


5. Select the SecureAuth IdP **Property** that corresponds to the directory field that contains the GoToMeeting ID (**Email 2**)

6. Select **urn:oasis:names:tc:SAML:1.1:nameid-format:emailAddress** from the **Name ID Format** dropdown

7. Select **False** from the **Encode to Base64** dropdown

SAML Assertion / WS Federation



8. Set the **SAML Consumer URL** to **https://login.citrixonline.com/saml/global.gotomeeting.com/acs**

9. Set the **WSFed/SAML Issuer** to a Unique Name that is shared with GoToMeeting

    The **WSFed/SAML Issuer** value must match exactly on the SecureAuth IdP side and on the GoToMeeting side

10. Set the **SAML Offset Minutes** to make up for time differences between devices

11. Set the **SAML Valid Hours** to limit for how long the SAML assertion is valid

> No configuration is required for the **WSFed Reply To/SAML Target URL**, **SAML Recipient**, **SAML Audience**, or **SP Start URL** fields

12. Leave the **Signing Cert Serial Number** as the default value, unless there is a third-party certificate being used for the SAML assertion

    If using a third-party certificate, click **Select Certificate** and choose the appropriate certificate

    GoToMeeting requires the certificate to be in *PEM* format

13. Download the **Assertion Signing Certificate**, which is used in the GoToMeeting Configuration Steps

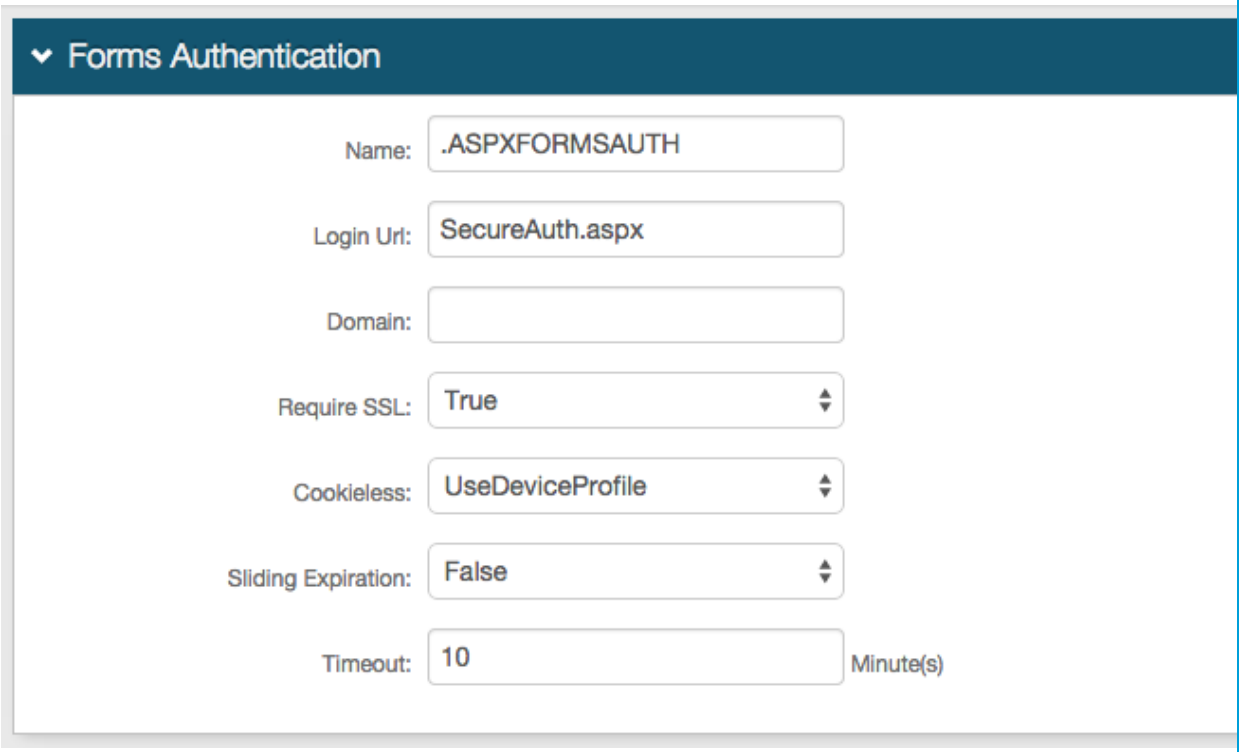
Click **Save** once the configurations have been completed and before leaving the **Post Authentication** page to avoid losing changes

Forms Auth / SSO Token

14. Click **View and Configure FormsAuth keys / SSO token** to configure the token/cookie settings and to configure this realm for SSO

These are *optional* configurations

Forms Authentication



1. If SSL is required to view the token, select **True** from the **Require SSL** dropdown

2. Choose whether SecureAuth IdP will deliver the token in a cookie to the user's browser or device:

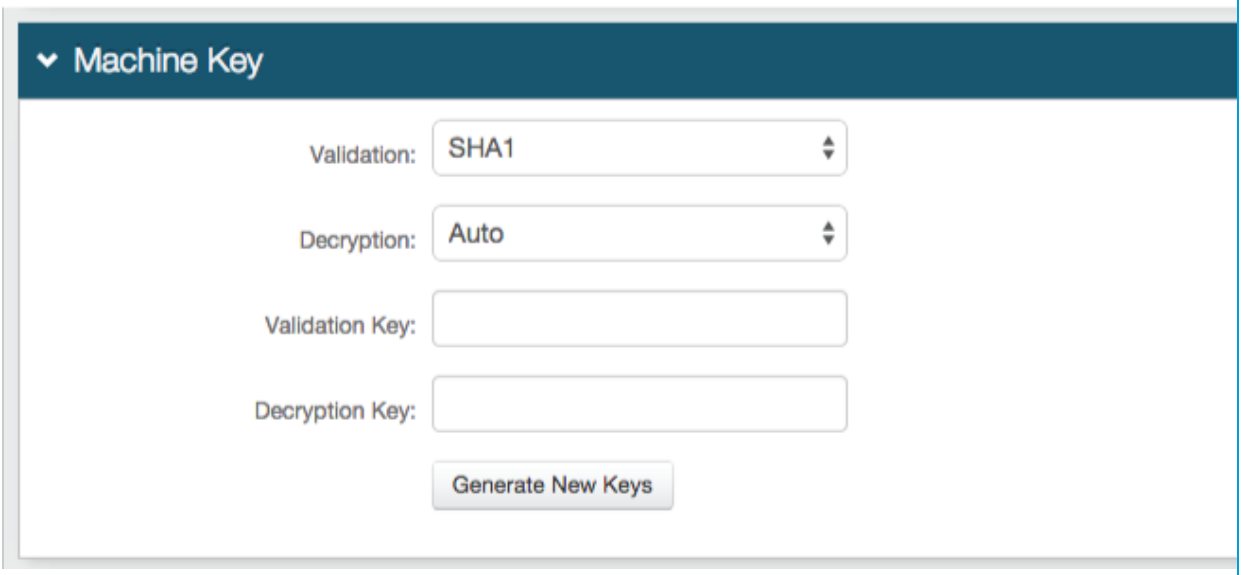
   - **UseCookies** enables SecureAuth IdP to always deliver a cookie
   - **UseUri** disables SecureAuth IdP to deliver a cookie, and instead deliver the token in a query string
   - **AutoDetect** enables SecureAuth IdP to deliver a cookie if the user's settings allow it
   - **UseDeviceProfile** enables SecureAuth IdP to deliver a cookie if the browser's settings allow it, no matter the user's settings

3. Set the **Sliding Expiration** to **True** if the cookie remains valid as long as the user is interacting with the page

4. Set the **Timeout** length to determine for how many minutes a cookie is valid

> No configuration is required for the **Name**, **Login URL**, or **Domain** fields

Machine Key



5. No changes are required in the **Validation** field, unless the default value does not match the company's requirement

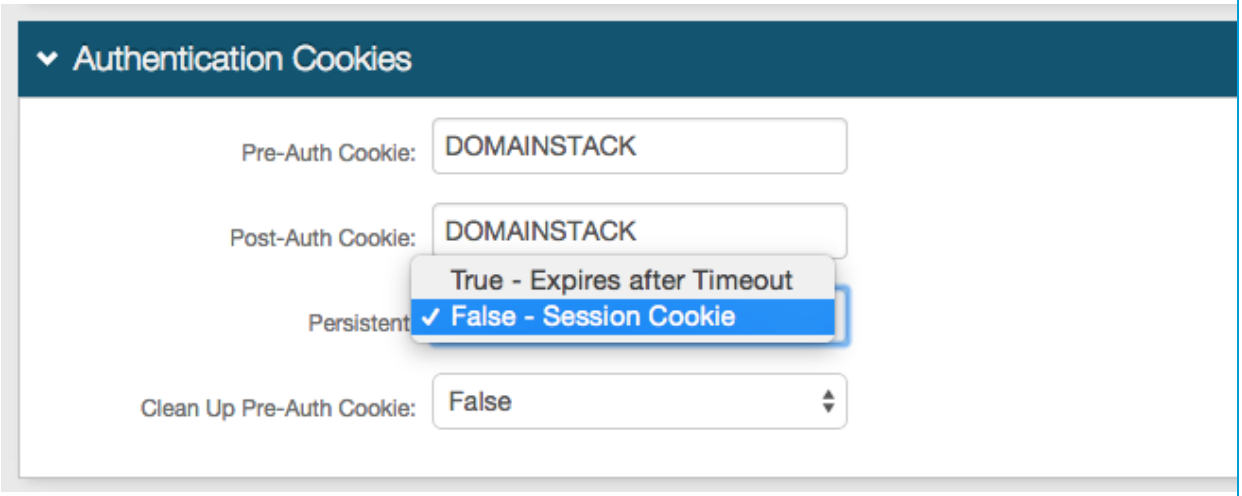
    If a different value is required, select it from the dropdown

6. No changes are required in the **Decryption** field, unless the default value does not match the company's requirement

    If a different value is required, select it from the dropdown

> No configuration is required for the **Validation Key** or **Decryption Key** fields

Authentication Cookies



7. Enable the cookie to be **Persistent** by selecting **True - Expires after Timeout** from the dropdown

   Selecting **False - Session Cookie** enables the cookie to be valid as long as the session is open, and will expire once the browser is closed or the session expires

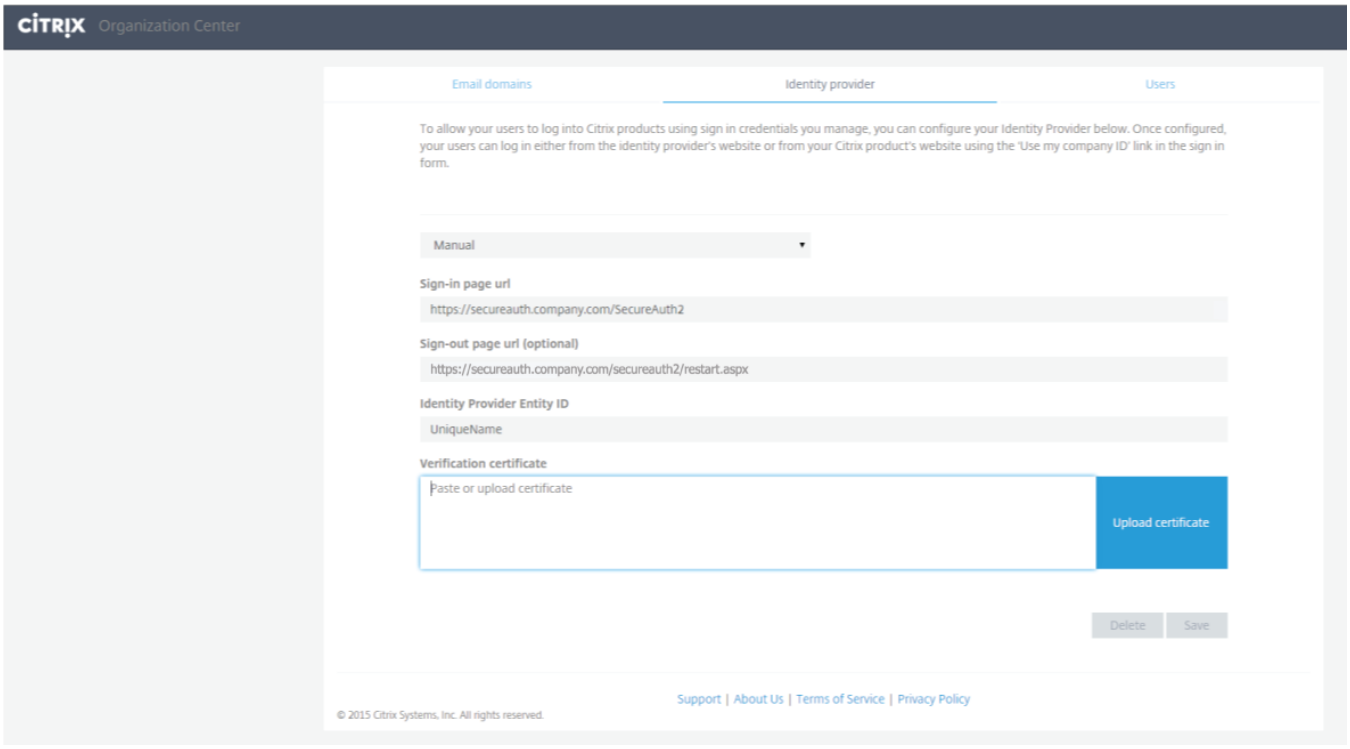
> No configuration is required for the **Pre-Auth Cookie**, **Post-Auth Cookie**, or the **Clean Up Pre-Auth Cookie** fields

Click **Save** once the configurations have been completed and before leaving the **Forms Auth / SSO Token** page to avoid losing changes

> To configure this realm for SSO, refer to **SecureAuth IdP Single Sign-on Configuration**

> To configure this realm for *Windows Desktop SSO*, refer to **Windows desktop SSO configuration**

GoToMeeting Configuration Steps



1. Log into the **Citrix Organization Center** (https://account.citrixonline.com/organization/administration/)

2. Select **Identity provider** from the top menu

3. Select **Manual** from the dropdown

4. Set the **Sign-in page url** to the Fully Qualified Domain Name (FQDN) of the SecureAuth IdP appliance, followed by the GoToMeeting-integrated realm, e.g. **https://secureauth.company.com/SecureAuth2**

5. Set the **Sign-out page url** to the FQDN of the SecureAuth IdP appliance, followed by the GoToMeeting-integrated realm, and **/restart.aspx**, e.g. **https://secureauth.company.com/secureauth2/restart.aspx**

6. Set the **Identity Provider Entity ID** to the same Unique Name set in the SecureAuth IdP Web Admin (step 9)

7. Paste the contents of the **Assertion Signing Certificate** from the SecureAuth IdP Web Admin (step 13) into the **Verification certificate** field, or click **Upload certificate** to upload the certificate file

8. Click **Save**