Approve login requests

How to verify your identity with SecureAuth Authenticate
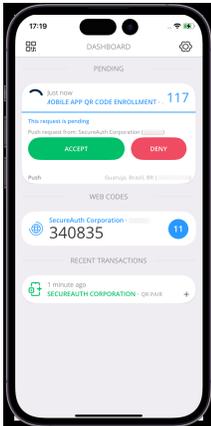
SecureAuth Authenticate

SECUREAUTH

When you log in to a protected application, Authenticate prompts you to verify your identity. Your organization determines which method you use.
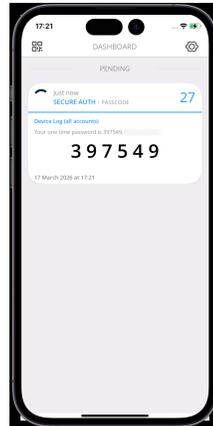
1 Normal push

A pending request appears with Accept and Deny buttons. Tap Accept to approve.
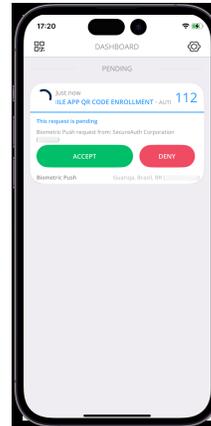
2 OTP push

A notification shows a 6-digit code. Enter this code on the login page in your browser.

3 Biometric push

Tap Accept, then confirm with Face ID or fingerprint on your device.

4 Symbol push

Four symbols appear in the app. Tap the one that matches the symbol on the login page.

After you approve

The transaction appears under Recent Transactions on the Dashboard with a green confirmation status. You're now logged in.

If you receive a request you did not initiate, tap Deny and contact your IT administrator immediately.